

Key Differentiators that Set Us Apart

AUTOMATE YOUR QUALITY PROCESSES WITH OUR CONSULTATIVE APPROACH & STRATEGIC FRAMEWORK FOR SUCCESS

Reduced Ongoing Costs

Support is integrated into our licensing and is not a separate line item in our pricing model.

Reduced Upfront Costs

Our pricing model typically offers savings of 30-40% compared to our competitors.

Reduced One-Time Costs

One-time fee to implement includes training, consulting, & implementation for <\$5,000 - competitors range from \$30,000 - \$100,000.

Over 80 Languages

We conduct multi-channel analysis in over 80 languages.

Meet Clara AI Reporting

Our AI-focused reporting goes beyond data collection, providing actionable insights and recommends action.

Real-Time Features

Our real-time analytics are actionable. Informational bots come standard with real time agent assistance and management heat maps.

Eliminate Survey Costs

We offer predictive NPS and predictive CSAT capabilities on every interaction.

DYNAMIC USER INTERFACE, USER FRIENDLY, ACCELERATED LEARNING, HOLISTIC 360° VIEW INTO CX AND EX