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Year-end Corporate Social Responsibility 2024

A better way to outsource



EXECUTIVE SUMMARY



OP360 continues to demonstrate its commitment to sustainable and responsible global operations through OP360 Cares, our comprehensive CSR initiative. This report outlines our achievements across environmental stewardship, social impact, and corporate governance.

As a global organization, we recognize our profound responsibility to create positive impact beyond traditional business metrics. OP360 Cares represents our holistic approach to addressing environmental challenges, supporting local communities, and maintaining the highest standards of corporate ethics and governance.

Our 2024 report provides a transparent and detailed account of our strategic achievements across three critical domains:

1. **Environmental Stewardship:** Highlighting our proactive efforts to minimize ecological footprint, implement sustainable technologies, and contribute to conservation efforts.
2. **Social Impact:** Demonstrating our dedication to community development, education support, and meaningful engagement with the regions where we operate.
3. **Corporate Governance:** Underscoring our commitment to ethical business practices, information security, and creating an inclusive workplace culture.

By integrating sustainability and social responsibility into our core business strategy, OP360 aims to drive meaningful change while maintaining operational excellence and creating long-term value for all stakeholders.

ENVIRONMENTAL STEWARDSHIP

Green Infrastructure

- Diamond Tower: First EDGE-certified green building in the region
- Implemented rainwater/black water recycling systems
- Utilized alternative power sources (hydroelectric)
- Incorporated heat-reducing architecture



CONSERVATION INITIATIVES

- Centralized ACU control systems
- Operational hours-based lighting
- Energy-efficient water dispensers
- Digital documentation to reduce paper waste

- Annual tree planting program:
 - Cebu: 200 trees
 - Davao: 300 trees
- Comprehensive waste management program
- Electronic waste disposal and repurposing policy

ENERGY EFFICIENCY MEASURES



SOCIAL IMPACT COMMUNITY INVESTMENT

Education Support

- Adopt-a-School Program
 - Total Investment: USD 118,000+ since 2021
 - Reach: 9 schools across Philippines and Colombia
 - Projects: Facility upgrades, construction, solar installation





EMPLOYEE VOLUNTEERISM

- Annual target: 24,000 volunteer hours
- Paid volunteer day program
- Employee-Led Giving Initiative:
- 703 grocery bundles distributed to school staff
- Disaster Response:
- Hurricanes Helene and Milton relief: USD 1350 in assistance



WORKPLACE INCLUSION & SAFETY

Diversity & Inclusion

- Mariposa LGBTQIA+ Business Resource Group
- Partnership with Philippine Financial & Inter-industry Pride
- SOGIE 101 Training Module implementation
- Annual Diversity Ball tradition since 2022



Health & Safety

- #SafeAtOP360 campaign
- Safety Suggestions Portal
- Comprehensive weather advisory system
- Regular health and safety campaigns



CORPORATE GOVERNANCE

Information Security

- Continuous systems improvement
- Regulatory compliance
- Industry-leading certifications
- Data protection protocols

As we look forward to the future, OP360 remains steadfastly committed to continuous improvement and meaningful impact across multiple dimensions of corporate responsibility by:

- Expanding environmental initiatives
- Strengthening community partnerships
- Enhancing employee engagement programs
- Maintaining highest standards of corporate governance

FUTURE COMMITMENTS



Through focused efforts, OP360 reaffirms its dedication to creating sustainable, meaningful, and positive global impact while maintaining operational excellence and integrity.

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Our goal is to create a conducive business ecosystem, so we maintain good relations with our collaborators and stakeholders.